# Nordic Ecolabelling of Grocery stores



Version 2.2 • 21 June 2010 - 31 March 2015



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079 Grocery stores, version 2.2, 8 February 2013

This document is a translation of an original in Swedish. In case of dispute, the original document should be taken as authoritative.

#### Addresses

In 1989, the Nordic Council of Ministers decided to introduce a voluntary official ecolabel, the Swan. These organisations/companies operate the Nordic ecolabelling system on behalf of their own country's government. For more information, see the websites.

#### Denmark

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### What is a Nordic Ecolabelled grocery store?

The Nordic Ecolabelling of a grocery store means adopting a comprehensive approach to environmental measures to reduce environmental impact. The store shall comply with environmental requirements within a number of different areas including its product range, energy conservation, waste management, transport and consumables.

### Why choose the Nordic Ecolabel?

- The Nordic Ecolabel effectively communicates the measures taken to reduce environmental impact regarding the product range, energy and waste.
- The store may use the Swan trademark for marketing purposes. The Nordic Ecolabel, the Swan, is a very well-known and well-reputed trademark.
- The Nordic Ecolabel is a cost-effective and simple way of communicating environmental work and commitment to customers and suppliers.
- Reducing environmental impact often creates scope for lowering costs, for example by lowering energy consumption and reducing the amount of waste.
- Environmentalised operations prepare the store for future environmental legislation.
- Environmental issues are complex. It can take a long time to gain a sound understanding. The Nordic Ecolabel is an aid in this work.

#### **On-site inspection**

During the application process, Nordic Ecolabelling performs an on-site inspection to ensure adherence to the requirements. For this inspection, data used for calculations, original copies of submitted certificates, test records, purchase statistics, and similar documents that support the application must be available for examination.

#### Enquiries

Please contact Nordic Ecolabelling if you have any queries or require further information. See page 2 for addresses.

### Which stores can be Nordic Ecolabelled?

Grocery stores in which groceries account for more than 50% of turnover on an annual basis can apply for the Nordic Ecolabel.

Examples of grocery stores include traditional shops, web shops, wholesalers and large kiosks.

If the store also has a restaurant, the restaurant may not be marketed as Nordic Ecolabelled unless a separate licence exists for this.

# How to apply

The simplest way to apply is to submit an application over the internet using the Nordic Ecolabel guide for grocery stores. This criteria document can also be used as a checklist with the exception of target and "actual" energy requirements in Section 1.3.

The application comprises an application form and a check list (i.e. the criteria document or the web application and associated documentation). The application shall be sent to Nordic Ecolabelling in the country in which the grocery store is located. See page 2 for addresses.

# What are the requirements for the Nordic Ecolabel?

To qualify for the Nordic Ecolabel, the store must fulfil various requirements. Each requirement in this document is indicated with an O or a P and a number. O means that the requirement is obligatory and P means that points are awarded.

In Section 1.2, the points for organic and ecolabelled products are scored. This total shall not be included in the total score.

The award of a Nordic Ecolabel licence requires:

- Fulfilment of all obligatory requirements.
- A point score of 52%, i.e. 29 out of a maximum score of 55.5 points. Observe that Section 1.2 has its own points calculation which must not be included in the total score.
- An approved inspection visit by Nordic Ecolabelling.

Each requirement has an icon that indicates how the applicant must demonstrate compliance. These icons are:

🖾 Submit.

Note that the requirement to submit documentation can often be fulfilled through the online application.

#### **1** Environmental requirements

#### **1.1 Description of the store**

#### **Obligatory requirements**

#### O1 Description of the store

Description of the store including:

- Number of employees.
- Floor area in m<sup>2</sup> (retail space, offices, staff rooms, stock rooms (including cold storage) and technical areas).
- Age of the store. If applicable, the last year for the total refit/renovation of ventilation, refrigeration and freezer equipment.
- Location: Is the store located in a densely populated area? Does the store stand alone or is it one of several retail units in a building? If applicable, who owns the retail complex?
- Type of store: Is the store a small convenience store, a discount store, a supermarket, a hypermarket or something else?
- Does the store have a meat counter, a delicatessen counter, a bakery department, newsstand, fish counter, or any other special departments?
- Is the store part of a retail chain or a group? (If yes, which?)
- Annual turnover exclusive of VAT, and sales of groceries as a percentage of total sales.
- Number of products.
- Description of the store as specified above.

#### 1.2 Product range

#### Points for ecolabelled and organic products

Use Table 1 to calculate the store's point score. A maximum of five points can be awarded for each individual product category (Pc), dependent on how many organic or ecolabelled products the store holds. The greater the number of organic and ecolabelled products, the better the score.

Make an inventory of the product categories and how many ecolabelled products there are in each category. It is permitted to make regular changes to the product range in the store so long as it can be guaranteed that the store fulfils the score and product range requirements under O2.

Note that this points system, i.e. Table 1 - 4, is independent of the total points calculation. It is the points achieved under P1 that are included in the total point score.

A product is defined by its trade name and commodity number. A single product must only have one commodity number. A product must only be included once. Only organic foodstuffs that are for consumption are eligible. Products with organic ingredients, such as shampoo or cotton wool, may not be included unless they are ecolabelled.

	the re ts met		
Yes		No	

Appendix no. \_

Table 1	Calculation	of product	category scores
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Product category (Pc)	Score for no. of different products						
Organic foodstuffs (according to the latest EU regulations on organic production). See Appendix 1 Glossary.	0р	1p	2р	Зр	4р	5р	
Fresh produce							
1. Fruit and vegetables incl. fresh herbs	0-4	5-9	10-18	19-25	26-35	36-	
2. Meat: fresh; Processed meats: meatballs, sausages; Fish (for fish even MSC-labelled, wild-caught fish): fresh, pickled herrings; Fresh pasta; Ready-made food: pea soup, porridge, pancakes, Swedish curd cake	0	1-3	4-6	7-10	11-13	14-	
3. Sandwich toppings: cheese, tofu, brawn, liver paste, ham, sausage, savoury butter, caviar	0	1-4	5-7	8-11	12-15	16-	
4. Dairy: milk, soured milk, yoghurt, soured cream, cooking yoghurt, crème fraiche, butter, eggs and juice	0-4	5-9	10-17	18-25	26-32	33-	
5. Bread: fresh, crisp bread, biscuits, cakes, bread crumbs	0-3	4-6	7-10	11-15	16-20	21-	
Colonial products		1					
6. Drinks: beer, soft drinks, cordials; soya, rice and oat drinks	0-1	2-3	4-6	7-10	11-13	14-	
7. Coffee, tea, cocoa powder	0-2	3-6	7-11	12-16	17-21	22-	
8. Preserved foods in glass/tins/cardboard, herbs and spices, dry ready-made food	0-5	6-18	19-32	33-46	47-60	61	
9. Children's food incl. porridge, gruel, snacks and drinks	0-3	4-11	12-20	21-34	35-48	49-	
10. Meal, flour, rice, pasta, quinoa, couscous, cereals, sugar, icing sugar, syrup, honey. Baking ingredients: vanilla, nuts, almonds. Dried fruit: raisins, dates, figs, etc.	0-8	9-18	19-29	30-44	45-59	60-	
11. Sweets, chocolate, snacks on display rack	0	1-2	3-4	5-7	8-10	11-	
Deep frozen foods							
12. Frozen: vegetables, fish (incl. MSC-labelled), meat, ready- made meals	0	1-2	3-4	5-6	7-8	9-	
13. Frozen: ice cream and berries	0	1-2	3-5	6-7	8-9	10-	
14. Other organic products following approval from Nordic Ecolabelling	0	1-2	3-4	5-6	7-8	9-	
Ecolabelled products (Nordic Ecolabel, EU Ecolabel, Bra	Miljöve	al and TO	CO Certi	fied)			
Special							
15. Paint, flooring, stoves, degreasant, TVs, PCs, computer monitors or printers	0	1-2	3-4	5-6	7-8	9-	
16. Office paper, notepads, envelopes, watercolour paper, books, greeting cards, wrapping paper, newspapers	0-2	3-5	6-8	9-11	12-14	15-	
17. Light sources; batteries: disposable and rechargeable	0	1-2	3-5	6-8	9-11	12-	
18. Textiles: clothes, towels, bed linen, micro fiber cloth and mops	0	1	2	3-4	5-6	7-	
19. Seeds, flowers, garden furniture, plant soil, plant food, etc. that complies with the rules for implementation of Council Regulation 889/2008 on organic production	0	1	2-4	5-8	9-12	13-	
Colonial products							
20. Tissue paper: kitchen towel, toilet paper, tissues, napkins, candles	0-1	2-6	7-15	16-30	31-45	46 -	
21. Chemicals: cleaning agents, household chemicals, laundry detergent, dishwasher detergent	0-10	11-30	31-60	61-90	91-109	110-	
22. Sanitary products: Shampoo, soap, shower gel, cosmetics, tampons, sanitary towels, nappies, cotton wool, cotton wool buds	0-1	2-6	7-15	16-30	31-45	46-	
23. Miscellaneous ecolabelled products: Baking parchment, paper cake cups, coffee filters, etc.	0-2	3-6	7-10	11-14	15-20	21-	

(See Appendix 1 Glossary for more information about ecological and ecolabelled)

#### **Obligatory requirements**

#### O2 Point score

Are the requirements met? Yes No

# Yes No

Number of product cate- gories stocked	SEK 0-9 million	> SEK 9-28 mil- lion	> SEK 28-64 million	> SEK 64-110 million	> SEK 110-184 million	> SEK 184-322 million	> SEK 322-460 million	Over SEK 460 million
	DKK 0-7 million	> DKK 7-22 million	> DKK 22-52 million	> DKK 52-89 million	> DKK 89-148 million	> DKK 148-259 million	> DKK 259-370 million	Over DKK 370 million
9 - 11	16	19	23	28	32	33	34	35
12 - 13	20	22	27	33	37	39	41	49
14 - 15	23	25	30	37	42	45	47	58
16 - 17	26	28	33	41	47	50	53	64
18 - 19	29	31	37	46	52	56	59	69
20 - 21	31	34	41	50	57	61	65	74
22 - 23	32	37	45	55	62	67	72	80

# Table 2 Minimum point score that stores in Denmark and Swedenmust achieve for their product range

# Table 3 Minimum point score that stores in Finland and Icelandmust achieve for their product range

Number of product cate-	€0-1 million	>€1-3 million	>€3-7 million	>€7-12 million	>€12-20 million	>€20-35 million	>€35-50 million	Over€50 million
gories stocked	ISK 0-99 million	> ISK 99-296 million	> ISK 296-690 million	> ISK 690-1180 million	> ISK 1180 -1970 million	>ISK 1970 -3450 million	>ISK 3450 -4930 million	Over ISK 4930 million
9 - 13	3	6	10	14	18	22	23	25
14 - 15	5	8	12	16	20	24	25	27
16 - 17	7	10	14	18	22	26	27	29
18 - 19	9	12	16	20	24	28	29	31
20 - 21	11	14	18	22	26	30	31	33
22 - 23	13	16	20	24	28	32	33	35

# Table 4 Minimum point score that stores in Norway must achievefor their product range

Number of product cate- gories stocked	NOK 0-8 mil- lion	> NOK 8-24 mil- lion	>NOK 24-57 million	>NOK 57-97 million	>NOK 97-162 million	>NOK 162-284 million	>NOK 284-405 million	Over NOK 405 million
9 - 11	14	17	21	25	29	30	31	31
12 - 13	16	20	24	30	33	36	38	39
14 - 15	20	23	27	32	37	41	43	45
16 - 17	23	25	30	35	41	45	49	51
18 - 19	24	27	32	39	45	50	55	57
20 - 21	26	30	36	43	50	55	59	60
22 - 23	28	33	41	49	55	61	65	66

This requirement is based on the store's turnover and the number of product categories that it holds. This means that a small store with few product categories needs to achieve fewer points than a large store with a high turnover and many product categories.

At least nine of the product categories Pc 1-13 and 15-22 must be included in the store's product range. At least five of the product categories must be foodstuffs.

 $\bowtie$ 

A minimum of 80% of the product categories the store sells must contain at least one organic or ecolabelled product.

There can be a variety of goods, but the points shall retain all weeks during the year. E.g. all ecologic perishable must be at sale sometimes during the week but does not have to be at sale every weekday. Items that vary with season must be replaced as the seasons change so that the points retain.

Overview of organic and ecolabelled products in the store, see also O18 regarding follow up.

#### O3 Clear display of ecolabelled and organic products

Customers must be able to see clearly whether a product is organic or ecolabelled. This can be marked clearly on the shelf for each product or for an entire product group comprising organic or ecolabelled products.

Exceptions: If it is not practically feasible to use shelf markings, the product can be exempted if the ecolabel is clearly shown on the front of the product so that it is easy for the customer to see the label. A maximum of 10% of the number of organic/ecolabelled products may be exempted from the requirement. Newspapers and magazines may also be exempted from the requirement.

A description of the store's procedures to ensure that clear signage is maintained during the validity of licence, and a calculation of how many products are not marked on the product shelf or through other signs. The procedure shall state that the store itself verifies that signage are maintained at least twice a year.

#### **Point score requirements**

#### P1 Points for product range – Denmark and Sweden

Tables 5 and 6 specify the point scores that a store must achieved based on by how many points the store exceeds the limit value of requirement O2.

Number of product cate- gories stocked	lp	2р	Зр	4р	5р	бр	7р	8p	9p
9 - 11	2	3	4	5	6	7	8	9	10
12 - 13	2	3	4	5	6	7	8	9-10	11
14 - 15	2	3	4	5	6	7	8-9	10-11	12
16 - 17	2	3	4	5-6	7-8	9-10	11-12	13-15	16
18 - 19	2	3-4	5-6	7-8	9-11	12-14	15-17	18-20	21
20 - 21	3	4-6	7-9	10-12	13-15	16-18	19-21	22-25	26
22 - 23	3	4-6	7-9	10-13	14-16	17-20	21-25	26-29	30

#### Table 5 Points for product range – Denmark and Sweden

# Points for product range – Finland, Norway and Iceland

#### Table 6 Points for product range – Finland, Norway and Iceland

Number of product cate- gories stocked	lp	2р	Зр	4р	5р	бр	7р	8p	9р
9 - 13	1	2	3	4	5	6	7	8	9
14 - 15	2	3	4	5	6	7	8	9-10	11
16 - 17	2	3	4	5	6	7	8-10	11-13	14
18 - 19	2	3	4	5	6	7-9	10-12	13-15	16
20 - 21	2	3	4	5-7	8-10	9-11	12-14	15-17	18
22 - 23	2-3	4-5	6-7	8-9	10-11	12-13	14-16	17-19	20

Appendix no. \_

Appendix no. \_\_\_\_\_ Yes 🔲 No 🛄

Appendix no. \_\_\_\_

Points achieved:

р

#### P2 Monitoring of sales of organic/ecolabelled products

The store annually follows up sales statistics over the proportionate sales of organic foodstuffs: 0.5p

The store annually follows up sales statistics over the proportionate sales of ecolabelled products: 0.5p

Example of sales statistics for organic foodstuffs and ecolabelled products.

#### Other products

To gain points under "Other products", the products must be included in the store's written and implemented procedures, which are documented in full under O18 and O22.

#### P3 Active chlorine

The store does not sell products containing more than 0.5% active chlorine (for example laundry detergents and cleaning products): 1p

Declaration from the store.

#### P4 Biocides

The store does not sell weed killer: 0.5p

Exceptions to this requirement are moss killer (not combined products) and products approved for organic cultivation.

Declaration from the store.

#### P5 PVC

The store does not sell the following products containing PVC; rain clothes, rubber boots, beach accessories and toys, toys, camping mattresses, outdoor furniture, party tents or parasols: 1p

Declaration from the store.

#### P6 Fish

The store does not sell fish or shell fish that is red listed in the latest version of WWF's fish guide. The requirement applies to fresh, frozen and conserved fish and shellfish. The requirement does not apply to fish and shellfish products that include other ingredients (such as cat food and fish balls). See the WWF website in the Nordic country in question: 1p

Fish and shellfish that are red listed on the most current WWF fish guide but that are produced in accordance with Council Regulation (EC) No 834/2007, are not subject to this requirement.

In conjunction with the WWF updating Fish Guide there is a transition period for products with red lights as follows: Frozen and canned products: 6 months, Fresh products: 2 months. The transition period will take effect from the date that WWF decides on a new fishing guide.

Declaration from the store.

Maximum total score for product range: 13.5 p



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#### 1.3 Energy and climate impact

#### **Obligatory requirements**

#### O4 Energy efficiency and reporting energy consumption and TEWI

The store must report its target values and "actual" (calculated) values for energy consumption and total equivalent warming impact (TEWI) that result from energy consumption, refrigerant leakage and refrigerant reuse.

The target values are calculated using a tool that factors in several parameters (e.g. floor area, number of refrigerated counters and size of bakery ovens). Contact Nordic Ecolabelling and see Appendix 2 for more information.

The store's energy consumption must be at the most 1.9 to 1.6 times the target value that is calculated using the energy tool (see Table 7).

#### Table 7 Store's maximum index value for energy consumption

21 June 2010 -	1 April 2012 -	1 April 2013 –	1 April 2014 –
31 March 2012	31 March 2013	31 March 2014	31 March 2015
1,9	1,8	1,7	1,6

Nordic Ecolabelling provides a tool to calculate these values: http://energytool.svanen.se. See Appendix 2 for a description of the calculation tool.

Specification of the store's target and calculated values. Basic data used for the calculations shall be documented in accordance with Appendix 2.

#### O5 Lighting

The intensity of store lighting shall be minimised when the store is closed.

Specify and justify the lighting that is on when the store is closed.

#### **Point score requirements**

#### P7 Evaluation of energy consumption

Points are awarded for the difference between the store's target and calculated values.

Calculated value for energy use:

less than 1.06	9 p
1.06 - 1.15	8 p
1.16 - 1.25	7 p
1.26 - 1.35	6 p
1.36 - 1.45	5 p
1.46 - 1.55	4 p
1.56 - 1.59	3р

Specification of the store's target and calculated values.

#### P8 Evaluation of TEWI

Points are awarded for the difference between the store's target and calculated values.

Calculated value for TEWI:

less than 1.25 4 p 1.25 - 1.50 3 p 1.51 - 1.75 2 p 1.76 - 2.00 1 p

Specification of the store's target and calculated values.

Are the remember of the ments me		
Yes 📃	No	

Yes		No	
Арр	endix	no	
Poin	ts achi	eved:	

р

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#### **P9** Monitoring of energy consumption (max. 4 p)

The store monitors and records a significant and clearly defined part of the store's energy consumption (e.g. refrigeration and freezer compressors, heating, lighting and ventilation). Each meter is awarded 0.5p (max. 2p).

The store has an energy monitoring system to track the measurement points. Results are reviewed monthly: 0.5p (max. 2p)

Points are not awarded for the main water or electricity meter.

A competent third-party/energy advisor has performed an energy analysis within the past three years, or the store is less than three years old and can present the energy calculations produced during the planning of the store: 2p

100% of the store's electricity comes from renewable energy sources: 2p

- Description of measurement points, energy monitoring system and/or energy  $\bowtie$ analysis with action plan.
- Supplier's description of the purchased electricity and guarantees of origin,  $\bowtie$ environmental certificates and/or bills/declaration from the audited electricity supplier.

#### **Refrigeration and freezer equipment** 1.4

#### **Obligatory requirements**

#### **Covered refrigerator and freezer counters** 06

Refrigerator and freezer counters that are linked to a central refrigeration unit must be covered or closed when the store is closed to customers and staff, if the design of the units allows for this.

An air curtain to the cold storage room is counted as covering.

If the proportion of stand-alone refrigerators and freezers exceeds 10% by length, at least 80% of these must be covered when the store is closed to customers and staff if their design enables this.

Description of refrigeration counters with length in meters and a description of  $\bowtie$ how these are covered. If applicable, description of problems with covering units.

#### **Point score requirements**

P10	Refrigerant (max. 1.5p)	p
	More than 75% by weight of the refrigerant in refrigeration units has a GWP factor lower than 1: 1.5p	F
	More than 50% by weight of the refrigerant in the central refrigeration system has a GWP factor lower than 1: 1p	
	More than 50% (by number) of the refrigerant in units with a built-in compressor have a GWP factor lower than 1: 0.5p	
$\bowtie$	Central refrigeration system: Details of the type and quantity of refrigerants.	Appendix no.

 $\bowtie$ Refrigerator and freezer units with built-in compressor: List of refrigerator and freezer counters and which refrigerants are used.

Maximum total score for energy: 18.5p



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Are the re ments me		
Yes 🔲	No	

Appendix no.

Points achieved:

Appendix no.

#### 1.5 Waste

Obligatory requirements			Are the require- ments met?		
07	The quantity Denmarks Finland: 8, Sweden: 9 Norway: 4 Iceland: 70 Waste from the public m	waste (to landfill or incineration) v of unsorted waste must be lower than the 1,010 kg per million DKK of turnover (exclusive 500 kg per million euros of turnover (exclusive 220 kg per million SEK of turnover (exclusive of 830 kg per million NOK of turnover (exclusive of 0 kg per million ISK of turnover (exclusive of VA the store's preparation of food or from a re- nay be deducted if the store can declare que y has records of the volume of unsorted waste, these figure	sive of VAT) of VAT) VAT) of VAT) T) estaurant open to cantities.	Yes 📄 Nc	
		om the store or waste management compar aste and waste sent to landfill.	ny of the quantity of	Appendix no	
08	The store sho	cs		Yes 🗌 No	•
$\bowtie$	Description	of signage regarding the sorting of waste.		Appendix no	
09	Through in-s where packa waste can b recycling sta		ies and hazardous ation of the nearest	Yes 📃 No	•
		es of packaging are collected in different places, the ied on the notices or in the brochures.	fractions and locations		
$\bowtie$	Description/	copy of the information.		Appendix no	
Point	score requi	rements		Points achieved	:
P11		waste (to landfill or incineration) unsorted waste:		р	
	Denmark: Finland:	less than 310 kg/turnover in million DKK: 310 – 470 kg/turnover in million DKK: 471 – 620 kg/turnover in million DKK: 620 – 780 kg/turnover in million DKK: 781 – 930 kg/turnover in million DKK: less than 2,600 kg/turnover in million euro: 2,600 – 3,925 kg/turnover in million euro: 3,926 – 5,250 kg/turnover in million euro:	5p 4p 3p 2p 1p 5p 4p 3p		
		5,251– 6,575 kg/turnover in million euro:	2p		

6,576 – 7,900 kg/turnover in million euro:

lp

Sweden:	less than 280 kg/turnover in million SEK: 280 – 430 kg/turnover in million SEK: 431 – 570 kg/turnover in million SEK: 571 – 710 kg/turnover in million SEK: 710 – 850 kg/turnover in million SEK:	5p 4p 3p 2p 1p
Norway:	less than 260 kg/turnover in million NOK: 260 – 380 kg/turnover in million NOK: 381 – 500 kg/turnover in million NOK: 501 – 620 kg/turnover in million NOK: 621 – 740 kg/turnover in million NOK:	5р 4р 3р 2р 1р
lceland:	less than 20 kg/turnover in million ISK: 20 – 30 kg/turnover in million ISK: 31 – 40 kg/turnover in million ISK: 41 – 50 kg/turnover in million ISK: 51 – 60 kg/turnover in million ISK:	5р 4р 3р 2р 1р

Same as for requirement O7 "Unsorted waste (to landfill or incineration)".

#### P12 Sorting at source (max. 2p)

Waste is sorted into more than two fractions: 0.5p per fraction in addition to the two mandatory fractions specified under requirement O8. Fractions that are required by regulatory authorities are not awarded points.

The fractions are: coloured soft plastic, uncoloured soft plastic, thermosetting plastic, paper, corrugated cardboard, wood, cardboard, metal, coloured glass, uncoloured glass, expanded polystyrene, wood, non-combustible waste, batteries, light sources and oil/fat for material recycling. No points are awarded if the fraction is required by national legislation, e.g. hazardous waste. Nor are points awarded if the fraction features under O8. For example, only 0.5 points are awarded if both coloured and clear soft plastic are sorted if soft plastic is one of the fractions specified under O8.

The store shall clearly display the waste fractions into which store waste is sorted.

Specification of sorting at source in store.

#### P13 Sorting at source of customer waste (max. 1p)

Customers are provided the possibility (clearly signposted) in-store or nearby to sort waste for recycling into two or more fractions: 1p

Customers are provided the possibility to sort waste for recycling into one fraction: 0.5p

The fractions are: plastic, paper, corrugated cardboard, cardboard, metal, coloured glass, uncoloured glass and other waste such as batteries, light sources and electronic waste. Points are not awarded if the fraction is a national requirement. A recycling station adjacent to the store, such as in the car park or within walking distance, is sufficient to comply with the requirement.

Specification of sorting at source in store.

#### P14 Organic waste

The store separates out organic waste. Organic waste is sent for biological treatment/recycling such as composting, use in biofuel production or the production of protein products: 1p

The store separates out organic waste for animal feed: 0.5p

Specification of sorting at source in store.



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Appendix	no.	

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Appendix no.

Appendix no.

#### 1.6 Transport and distribution

#### **Obligatory requirements**

#### O10 Transport and distribution

The following plans/policy must be established for the store's own vehicles used to transport goods and vehicles carrying the store's name that are owned by the store:

- How drivers can minimise fuel consumption (e.g. ecodriving or by the equivalent amount).
- Regular vehicle servicing.
- Purchasing of vehicles and accessories, including cleaning. The policy must favour vehicles with a low fuel consumption, tyres with low rolling resistance (Nordic Ecolabelled if possible) and that run on Nordic Ecolabelled fuel.
- How efficiency can be maximised with regard to distances and capacity utilisation.

The requirement applies to stores that deliver more than 5% of sold goods to the customer and vehicles carrying the store's name that are owned by the store.

Description of the above. We recommend using Appendix 3 regarding transport and distribution. If a course other than ecodriving is taken, the equivalent saving must be documented.

#### **Point score requirements**

#### P15 Carriers (max. 2p)

The store's three major carriers or more than 70% of all goods transports fulfil O10 "Transport and distribution": 2p

Two of the store's three major carriers or more than 50% of all goods transports fulfil O10 "Transport and distribution": 1p

Goods transport refers to goods carried from stocks and warehouses to the store, including by the store's own vehicles. The size of carriers is measure by volume or weight.

Description of the above. We recommend using Appendix 3 regarding transport and distribution. A carrier's ISO 14001 and EMAS certificate can be used as documentation if the above plans are carried out in the environmental management system.

#### P16 Carriers – road goods (max. 2p)

More than 15% of trucks in the fleets of the store's three major carriers, or the carriers providing more than 70% of goods transport, comply with the Euro 5 standard: 2p

More than 5% of trucks in the fleets of the store's two major carriers, or the carriers providing more than 30% of goods transport, comply with the Euro 5 standard: 1p

More than 15% of goods trucks in the fleet of one of the store's three major carriers complies with the Euro 5 standard: 0.5p

More than 50% of trucks in the fleets of the store's three major carriers, or the carriers providing more than 70% of goods transport, comply with the Euro 4 or 5 standard: 2p

More than 30% of trucks in the fleets of the store's two major carriers, or the carriers providing more than 30% of goods transport, comply with the Euro 4 or 5 standard: 1p

Points are only awarded for one of the above alternatives.

Carriers refers to operators carrying goods from stocks and warehouses to the store, including the store's own vehicles, measured by volume or weight.

Declaration from the carriers.

Are the requirements met? Yes No

Appendix no.

Points achieved:

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Appendix no. \_\_

P17	Fuel for trucks (carrier's and store's vehicles) (max. 1p) One of the store's three major suppliers uses at least 30% Nordic Ecolabelled fuel in vehicles supplying the store: 1p At least one of the store's own vehicles runs on Nordic Ecolabelled fuel: 1p The store's entire fleet is electric: 1p The store does not own, leases or rent any vehicles: 1p	р
$\bowtie$	Specification of vehicles and types of fuel.	Appendix no
$\bowtie$	Declaration from the carriers.	Appendix no
P18	<b>Refrigerant in refrigerator and freezer trucks</b> One of the store's three major carriers of refrigerated or frozen goods uses at least 95% refrigerant with a global warming potential (GWP) $< 5$ and ozone depletion potential (ODP) = 0: 0.5p	р
	Declaration of the refrigerant charge from the carrier of refrigerated and frozen goods.	Appendix no
P19	<b>Charging station for electric vehicles</b> The store offers customers the possibility to charge electric vehicles in the direct vicinity of the store: 0.5p	р
$\bowtie$	Description of the location of the charging station.	Appendix no

Maximum total score for transport and distribution: 5 p

### 1.7 Consumables

Oblig	atory requirements	Are the require- ments met?
011	<ul> <li>Ecolabelled products</li> <li>The following products that the store uses must be ecolabelled: <ul> <li>floor cleaner</li> <li>sanitary cleaner</li> <li>general purpose cleaner</li> <li>dishwasher detergents (both for household and professional use)</li> <li>hand soap</li> <li>toilet paper</li> <li>paper towelling</li> <li>printer paper.</li> </ul> </li> <li>The requirement does not apply if ecolabelled products are not available or if ther are no suitable dishwasher detergents for the professional dishwashing machine. Special cleaning agents are not included, such as drain cleaner, degreasant, oven cleaner and disinfectants. Exception can be made if the authorities have special requirements for cleaning.</li> </ul>	Yes No
	Declaration from the store including a list of ecolabelled products that are used (including license numbers where possible).	Appendix no
012	<ul> <li>Plastic film and plastic disposable gloves</li> <li>PVC or PVDC plastic film must not be used for centrally packaged own-brand products.</li> <li>PVC and PVDC film that is used for in-store packaging and disposable gloves must not contain phthalates.</li> </ul>	Yes No
$\bowtie$	Declaration from the retail chain that the plastic packaging used for own- brand products does not contain PVC or PVDC.	Appendix no
	Declaration from the supplier of plastic film and disposable gloves that these do not contain phtalates. For disposable gloves made of latex or nitril no declaration is needed. The product name is enough.	Appendix no
013	<b>Cleaning agents</b> Reactive chlorine compounds must not be used. Exception can be made if the authorities have special requirements for cleaning.	Yes No
$\bowtie$	Declaration.	Appendix no
Point	score requirements – consumables	Points achieved:
P20	<b>Disposable plastic gloves</b> Plastic gloves used in-store are not made of PVC or PVDC: 1p	р
	Declaration from the store. For disposable gloves made of latex or nitril no declaration is needed. The product name is enough.	Appendix no
P21	<b>Plastic film</b> No PVC or PVDC film is used in the store for packaging: 1p	р
$\bowtie$	Declaration from the store.	Appendix no
P22	<b>Cleaning without chemicals</b> No cleaning chemicals are used for the daily cleaning of staff areas and office space. Alternatives such as microfiber cloths are used. Water may also be used: 1p Exceptions: Chemicals may be used in areas such as lavatories and kitchens/lunch rooms that	р
	are not possible to clean without the use of chemicals or that require these for hygienic reasons.	
N 7		Annondiv ne

#### P23 Fittings, fixtures, consumables and services (max. 4p)

Table 8 lists the required proportion and the score for ecolabelled consumables and services. Products awarded points in other requirements in the criteria may not receive points under this requirement.

If nothing else is specified, ecolabelled refers to a product labelled with the Nordic Ecolabel, EU Ecolabel or Good Environmental Choice label. See the glossary for a clarification of organic produce.

Consumables ≥ 90% of purchase volume	Score
Toner cartridges (The Blue Angel alse gives points)	1
Work clothes	1
Batteries	0,5
Microfibre cloths and mops	0.5
Floor care agent	0.5
Laundry detergent	0.5
Washing-up liquid	0.5
Soaking agent	0.5
Shampoo	0.5
Organic coffee and tea	0.5
Coffee filters	0.5
Baking paper (grease-proof)	0.5
Printed matter, e.g. pads, booklets and envelopes (excluding printed advertising)	0.5
Other products following approval from Nordic Ecolabelling	0.5
	Max. 4p
Services ≥ 90% of purchase volume	Score
Laundry services	1
Cleaning services	1
Vehicle washing	1
Hotel accommodation	1
Printing	1
Other products following approval from Nordic Ecolabelling	1
	Max. 1p
Equipment $\ge$ 50% of units	Score
Office machines (also TCO 99 or later, and Energy Star)	1
Furniture	1
Television sets	1
	1
Other products following approval from Nordic Ecolabelling	

#### Table 8 Ecolabelled products and services

Supplies and service: Summary of product name and license numbers of ecolabelled products and services that represent at least 90% of use.

Equipment: Summary of all the equipment in each category with names showing which are ecolabelled. Enter the license number of the ecolabelled products Appendix no.

Appendix no.

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#### P24 Printed advertising (max. 2p)

Unaddressed direct advertising sent by the store or chain is Nordic Ecolabelled: 1p

The store or chain does not send printed direct advertising: 1p

Addressed advertising mail and customer information (such as customer magazines) are Nordic Ecolabelled: 1p

The store or chain does not send addressed printed advertising: 1p

The store's other printed advertising is Nordic Ecolabelled: 1p

The store does not have any other printed advertising: 1p

Advertising in newspapers is not included. Printed advertising that is enclosed in a daily paper is considered unaddressed direct advertising.

List of the store's printed advertising and which printing companies are used, including the license numbers of the printing companies.

Appendix no.

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Maximum total score for consumables: 9 p

Oblig	Are the require- ments met?	
	et Nordic Ecolabel requirements, the store must have a written environ- management system in which the following procedures are documented.	
014	Yes 📄 No 📄	
$\bowtie$	Policy for environment and purchasing.	Appendix no
015	<b>Environmental targets and action plan</b> The store must have environmental targets and an action plan specifying responsibility and the timetable. The targets and plan must be reviewed at least once every 18 months for:	Yes 📄 No 📄
	<ul> <li>Waste: How the quantity of unsorted (combustible or landfill) waste shall be reduced.</li> </ul>	
	• Energy: How the store's energy efficiency will be improved.	
	• Sales: How the store will increase sales of organic and ecolabelled products.	
	<ul> <li>Purchase of ecolabelled consumables: Which products and services will be changed to ecolabelled such.</li> </ul>	
$\bowtie$	Environmental targets with action plan.	Appendix no
016	<b>Organisation and responsibility</b> The store must appoint:	Yes 🗌 No 🗌
	<ul> <li>An environmental manager with responsibility for day-to-day environmental work, environmental targets and training.</li> </ul>	
	<ul> <li>A licence manager responsible for the observance of the criteria. The licence manager must also contact Nordic Ecolabelling if a requirement is not followed.</li> </ul>	
	<ul> <li>A quality manager responsible for quality, the working environment, fire safety, hygiene and claims.</li> </ul>	
	Description of the above. The title can be enough if the responsibility is mention in the job description.	Appendix no
017	<b>Regulatory requirements</b> The store shall ensure the observance of legislation in force including legislation on the working environment, external environment, hygiene and health. Nordic Ecolabelling may revoke the licence if this requirement is not fulfilled.	Yes 📄 No 📄
$\bowtie$	Signed application form.	Appendix no
018	<b>Follow-up</b> The store must have a documented system for the continual (annual at minimum) follow-up of compliance with criteria.	Yes 📄 No 📄
$\bowtie$	Documented procedure for the follow-up of criteria. We recommend using Appendix 4 for follow-up.	Appendix no

1.8

**Environmental management** 

Nordic Ecolabelling of Grocery stores 2.2 19 (23)

019	<b>Maintenance</b> The store or contracted partner shall perform annual or more frequent preventative maintenance to prevent refrigerant leaks.	Yes		No	
	The store or contracted partner shall perform annual or more frequent maintenance on the ventilation and air conditioning system to ensure that the system is set to minimise the store's total energy consumption.				
	The ventilation system can be exempted if the store does not own the system.				
	Service report or equivalent documentation. Refrigerants: Service report or equivalent documentation. Ventilation and air conditioning: Declaration from store or contracted partner.	Арр	endix n	o	
020	Information to staff regarding the store's environmental status All permanent staff must receive information on:	Yes		No	
	• The store's environmental targets (see O15).				
	<ul> <li>The estimated proportion of organic/ecolabelled products.</li> </ul>				
	<ul> <li>How the store displays organic and ecolabelled goods.</li> </ul>				
	<ul> <li>The two most common ecolabels and the two most common organic labels.</li> </ul>				
	Sales direction				
$\bowtie$	Description of how the information is communicated.	Арр	endix n	o	
021	<b>Customer communication</b> The store must communicate that it holds the Nordic Ecolabel through clear information such as flags, decals or signs in the store. Communication only through webpage or flyers is not enough.	Yes		No	
$\bowtie$	Description of how the store communicates that it is a Nordic Ecolabelled store.	Арр	endix n	o	
022	<ul> <li>Sales direction</li> <li>The store shall state how it works towards decreasing environmental impact through the selection, placement and pricing of products within the following areas: <ul> <li>seafood</li> <li>weed killer</li> <li>non-ecolabelled household chemicals</li> <li>PVC products specified under P5.</li> </ul> </li> </ul>	Yes		No	
	Even if the store has applied for points under P3-P6, the statement must also cover these areas.				
	This statement is designed to ensure that the store actively adopts a position regarding the products that it sells.				
$\bowtie$	Written statement.	Арр	endix n	o	
023	<b>Marketing</b> Marketing of the Nordic Ecolabelled grocery stores shall comply with "Regulations for the Nordic Ecolabelling of products" of 22 June 2011 or later version.	Yes		No	
$\bowtie$	Appendix 5 duly completed.	endix 5 duly completed. Appendix no			

#### **Total score**

Observe that points score requirements do not reflect the importance of each individual environmental parameter. There are also mandatory requirements that must be included in the overall picture.

	The store´s point	Max. point
<b>Product range</b> (transfer score from P1-P6)	р	13.5 p
Energy and climate impact (transfer score from P7-P10)	р	18.5 p
Waste management (transfer score from P11-P14)	р	9.5 p
Transport and distribution (transfer score from P15-P19)	р	5 p
<b>Consumables</b> (transfer score from P20-P24)	р	9 p
Total score:	р	55.5 p

The store must achieve at least 52% of the total possible score (i.e. a minimum of 29 out of 55.5 possible points).

## **Design of the Nordic Ecolabel**

Design of the Nordic Ecolabel:



Each licence has a unique, six-digit licence number that must be displayed along with the label. More information on the design of the label can be found in "Regulations for the Nordic Ecolabelling of products".

# Validity of the criteria document

Nordic Ecolabelling adopted version 2.0 of the criteria for grocery stores on 21 June 2010. The criteria are valid until 31 March 2015.

On 10 May 2012 the Secretariat Manager's Meeting decided on several clarifying of the requirements. The new version is called 2.1 and is valid until 31 March 2015.

On 8 February 2013 the Secretariat Manager's Meeting decided on a new requirement for the product range for Norwegian grocery stores. The new version is called 2.2 and is valid until 31 March 2015.

An ecolabel licence is valid providing the requirements are fulfilled and until the associated criteria expire. The validity period of the criteria may be extended or adjusted, in which case the licence is automatically extended and the licensee informed.

Revised criteria shall be published at least one year prior to the expiry of the present criteria. The licensee is then offered the opportunity to renew their licence.

## Future criteria

- Requirements regarding organic and ecolabelled products will be tightened.
- Requirement on energy consumption and TEWI will be tightened.
- More stringent waste requirements.
- The possibility to set absolute requirements for TEWI/carbon dioxide emissions will be investigated.
- Requirement on details regarding the proportion of organic and ecolabelled sales of the store's total sales.
- Requirement prohibiting packaging film and disposable gloves made of PVC.

### Appendix 1 Glossary

Term	Explanation or definition
Groceries	Goods that, unlike durable goods, are designed to be consumed or used over a limited period. Groceries include foodstuffs, hygiene articles, tissue paper and flowers.
Own vehicles	Own vehicles: refers to vehicles used in the running of the store, e.g. to carry goods to the customer. Leased cars are also counted as own vehicles.
Own brands	Products produced by or for a grocery store/retail chain and which are sold under the store's/retail chain's own name/own brand in the store's/ retail chain's own stores.
Organic and wild-caught fish	Organic refers to food and/or drink labelled according to Council Regulation (EC) No 834/2007 or later. Examples include KRAV, the Finnish "Sun label" (Luomu) – controlled organic production, Debio, Statskontrolleret økologiskt (Ø-label), and Tún-lífrænt. Wild-caught fish that is awarded points may be MSC, KRAV or Debio labelled. If during the license period other alternatives become available, points may be awarded for these following approval by Nordic Ecolabelling.
Energy monitoring system (EMS )	The energy monitoring system is a systematic, recurrent review of energy consumption that is takes into regard outdoor temperatures, production levels, air quality and other building overheads. The review should be performed at least once per month. The program provides the user with an overview of energy consumption and can reduce energy cost by up to 10%. The energy monitoring system should be adapted to the store's needs and duty regarding optimum control. An energy monitoring system warns when energy consumption increases beyond the set parameters and can document the effects on energy consumption. The program provides graphs and reports of energy consumption.
Renewable fuel Fuel that is produced from biomass. Biomass is defined as the biod fraction of products, waste and residual products from agriculture and animal), forestry and similar industries, and the biodegradable of industrial and municipal waste.	
Renewable energy sources	Energy from renewable, non-fossil sources: wind, solar, geothermal, aero- thermal, hydrothermal, wave, tidal, hydropower, biomass, landfill gas, sewage treatment plant gas and biogases.
Wholesaler	A firm that sells groceries in large quantities. Wholesalers do not sell directly to the consumer. Their product range shall comprise several product groups.
Household chemicals	Chemical products for cleaning and washing.

Refrigerants	A refrigerant is the working fluid in refrigeration equipment. Refrigerant that evaporates and condenses at suitable temperatures and pressures is
	used to generate temperature differences. In grocery stores, the primarily need is for cooling. Refrigerant should not be confused with coolant that
	may be used to cool condensers and reject heat from the sales area. Nor should it be confused with the secondary coolant in remote systems, which is pumped in a secondary loop to the food displays for thermal transfer.
	Examples of refrigerants:
	<ul> <li>Hydrofluorocarbons (HFC): These gases do not have an ozone deple- tion potential but contribute to the greenhouse effect.</li> </ul>
	<ul> <li>Hydrochlorofluorocarbons (HCFC): Gases which were commonplace as refrigerants in refrigeration and freezer equipment. These gases have a relatively high ozone depletion potential.</li> </ul>
	<ul> <li>Chlorofluorocarbons (CFC): Gases that can be used as refrigerants in refrigeration and freezer equipment. These gases have a very high ozone depletion potential.</li> </ul>
	• Hydrocarbons (HC): Gases that replace the abovementioned refrige- rants have recently been introduced as refrigerants in refrigeration and freezer equipment. These gases do not have ozone depletion potential and have a relatively small significance with regard to the greenhouse effect.
	<ul> <li>Natural refrigerants: For example hydrocarbons and ammonium, which neither deplete the ozone layer nor cause climate change.</li> </ul>
Ecolabelled	Ecolabelled: a product marked with the Nordic Ecolabel, the EU Ecolabel, Bra Miljöval (Good Environmental Choice) or TCO Certified - unless otherwise specified. Or other ecolabels of Type 1/ISO 14024. Ökotex and GOTS does not score points for textiles. FSC is a raw material mark for wood and do not give any point. In P23 points are also given for the Blue Angel for toner cartridges and TCO 99 or later for office machines.
Turnover	Turnover refers to the revenue from store sales. Turnover to be indicated in euro, excluding VAT, unless specified otherwise.
Organic waste	Organic waste refers to waste that decomposes biologically through rotting, composting or some other biological treatment.
Unsorted waste	Unsorted waste refers to the fraction which is not sorted by the store and is either burned or disposed of at a landfill site. Waste that is sorted with the intention of combustion or landfill is also classified as unsorted waste.
PVC	Polyvinyl chloride (PVC) is used in many areas within industry as a plastic material. Its properties means it can be used in many applications. Environmental problems in connection with PVC are discussed (see back- ground document).
Restaurant	A restaurant where food is prepared, rather than simply re-heated.
WWF fish guide	Fish and shellfish that are threatened by extinction or that, through their culti- vation, impact negatively on the environment and should therefore be avoi- ded. These species can be found on a list published by WWF for the Nordic region. This list is based on the international list at www.iucnredlist.org.
Printed matter	Printed matter refers to, for example, advertising, brochures, writing paper and other stationery carrying the hotel logo. The requirement also covers printed matter the store chain may order centrally.
Reuse	The product in its entirety is reused several times. Returnable glass bottles must be washed and refilled.
Recycling	The material in the product is reused. Material recovery, energy recovery or biological treatment.

#### Appendix 2 Calculation tool for assessing the energy consumption and TEWI of grocery stores

The purpose of this calculation tool is to evaluate stores based on their actual energy consumption independent of the equipment and technology that is used. By assessing the end results, rather than how these are achieved, allows the store greater freedom while still requiring that equipment functions efficiently.

The tool for energy calculation is based on key ratios that have been established through simulations and observations. It is designed to provide a fair assessment taking into regard various parameters that can vary between stores.

#### **Energy consumption**

The calculation tool calculates the store's target energy consumption for heating, lighting, refrigeration and ventilation. The value is calculated in terms of primary energy. Primary energy is the energy that is consumed for the production of electricity and heating. The average efficiency of electricity production in Europe is 40%. This means that 1 kWh of electricity is multiplied by the inverse (2.5) to attain the consumption of primary energy. This is the factor used in the calculation tool.

Regarding heat production, the average efficiency of district heating in the Nordic region is used for the primary energy calculation. Stores are currently unable to choose the production method of district heating. If the store has a district heating network in the vicinity of the premises, the store can switch to district heating from some other heat source.

If the store states that heating energy or electricity for ventilation is not included in the specified energy consumption, the equivalent primary energy is added in the same way as for the TEWI calculation and using the same standard values.

#### Total Equivalent Warming Impact

Total Equivalent Warming Impact (TEWI) takes into consideration the emission of greenhouse gases that can be attributed to the facility over its entire service life. Emissions are divided into three categories: refrigerant leakage, refrigerant recycling (i.e. how much refrigerant is not taken care of when equipment/installations are retired) and energy consumption (direct and indirect emissions from power and heat production). These factors are totalled to an annual carbon dioxide emission equivalent.

The average carbon dioxide emissions from district heating in the Nordic region are used for the calculation of TEWI for district heat production.

For more information, refer to the background document to the Nordic Ecolabelling of grocery stores.

# Data for the calculation of target and calculated values for energy consumption and TEWI

- Floor area: Lease or similar specifying the indoor area of the premises: retail space, offices, staff rooms, stock rooms (including cold storage) and technical areas. Storage/loading areas that are not heated or cooled shall be omitted.
- Opening hours: The store's normal weekly opening hours.
- Own roof: Description of the premises.
- Average annual temperature: www.smhi.se, www.fmi.fi, www.met.no, www.dmi.dk
- Prepared portions: Declaration from the store.
- Refrigeration system older than 1 year: Declaration from the store.
- Parking spaces (if included in the specified electricity consumption): Declaration from the store.
- Area of oven doors: Declaration from the store.
- Area of grill oven doors: Declaration from the store.
- Purchased electricity: Annual report or similar data from the electricity supplier, if the actual consumption is not calculated. If the store is newly opened or major extension work has recently been undertaking, the calculated annual consumption may be used.
- Purchased district heating: Annual report or similar data from the supplier, if the actual consumption is not calculated. Alternatively, if the store premises do not have meters the property owner's estimate of consumption may be accepted. If the store is newly opened or major extension work has recently been undertaking, the calculated annual consumption may be used.
- Purchased district cooling: Annual report or similar data from the supplier, if the actual consumption is not calculated. Alternatively, if the store premises do not have meters the property owner's estimate of consumption may be accepted. If the store is newly opened or major extension work has recently been undertaking, the calculated annual consumption may be used.
- Purchased heat other sources (oil, pellets, gas): Bills or similar specifying the quantity purchased. If the store is newly opened or major extension work has recently been undertaking, the calculated annual consumption may be used.
- Length of refrigerator and freezer counters: Declaration from the store.
- Type of refrigerant: Inspection report, annual report or similar.
- Quantity of refrigerant: Inspection report, annual report or similar.
- Refrigerant leaks: Inspection report, annual report or similar. Leakage of natural refrigerants that are not included in reports to the authorities. Declaration from the store.
- Transferred heat: Declaration of the store's actual data. If the store is newly opened or major extension work has recently been undertaking, the calculated annual consumption may be used.

#### Appendix 3 Declaration regarding plans for transport and distribution

The store (or retail chain of which the store is a part) must (for its own vehicles) or together with the person responsible for transport and distribution (for external vehicles), answer the following questions:

Is there a training programme for the drivers which includes guidelines for efficient driving and engine idling (Ecodriving or equivalent, see O10 for documentation requirement)?	Yes	No	
Are vehicles serviced regularly with guidelines as to service intervals?	Yes	No	
Are there guidelines for the purchase of new vehicles, tyres and refrigerants? Is preference given, wherever possible, to vehicles with good fuel returns and the use of ecolabelled tyres?	Yes	No	
Is there a plan for logistics planning?	Yes	No	
Is there a plan for the utilisation of the volume capacity in relation to the vehicle's maximum capacity (%)?	Yes	No	
What proportion of vehicles/the fleet comply with the Euro 5 standard? $\%$			
What proportion of vehicles/the fleet comply with the Euro 4 standard? $\%$			
Does at least 95% of the refrigerant in refrigerator and freezer trucks have a global warming potential (GWP) $< 5$ and an ozone depletion potential (ODP) = 0?	Yes	No	
To be completed by the store:			
Does at least one of the store's own vehicles run on Nordic Ecolabelled fuel?	Yes	No	
Are the stores own vehicles electric?	Yes	No	
Does the store have its own vehicles?	Yes	No	
Does the store offer customers the possibility to charge electric vehicles in the direct vicinity of the store?	Yes	No	

 Location and date
 Store and retail chain (if applicable)

 Store manager
 Phone

 Carrier (if applicable)
 Phone

# Appendix 4 Follow-up of Nordic Ecolabel for grocery stores (example)

Product range	No. follow- ups per year	Status and date of inspection OK = store fulfils the requirement X = store does not fulfil the requi- rement $\rightarrow$ date of rectification			
<b>Organic and ecolabelled product range</b> The store achieves the minimum number of product points specified at the time of application.	4				
Products not sold by the store If the store has been awarded points for certain products it does not sell, this has been checked.	4				
Signage					
The store clearly marks/displays all organic and ecolabelled products.	4				
There is clear signage that the store holds the Nordic Ecolabel.	4				
Signage for in-store waste sorting facilities is clear.	2				
Energy and refrigeration system	·	n		n	
The curtains and lids used for covering refrige- ration equipment are whole and used.	4				
The store has entered possible changes into the ener- gy calculation tool. Specify the store's new factors for difference in energy consumption and TEWI values.	1				
Waste management					
Store procedures for waste sorting are observed.	4				
How much unsorted waste does the store produce? Specify the period.	2				
Consumables					
Mandatory products The following products, if used by the store, are ecolabelled: floor cleaner, sanitary cleaner, general purpose cleaner, washing-up liquid, soap, toilet paper, paper towelling and printer paper.	4				
The store does not use active chlorine for cleaning.	4				
Point scoring products					
The store uses the ecolabelled and organic products for which it was awarded points at the time of application.	4				
Environmental management					
Environmental targets and the environmental action plan are up-to-date.	1				
Preventative maintenance to prevent refrigerant leakage has been performed.	1				
Ventilation and cooling system are maintained to ensure optimum energy consumption.	1				

#### Appendix 5 Marketing of Nordic Ecolabelled grocery stores

We hereby certify that we are well acquainted with the regulations governing the use of the Nordic Ecolabel, as detailed in "Regulations for the Nordic Ecolabelling of products" of 22 June 2011 or later version. We agree to follow these regulations when marketing the Nordic Ecolabelled grocery store(s).

Further, we confirm that we are familiar with the criteria document regarding the Nordic Ecolabelling of grocery stores.

We undertake to advise those individuals within the company involved in marketing the Nordic Ecolabelling of grocery stores of the criteria for the Nordic Ecolabelling of grocery stores and "Regulations for the Nordic Ecolabelling of products" of 22 June 2011 or later version.

Location and date	Company		
Signature, contact person			
Name in block capitals Phone			
Signature, marketing manager			
Name in block capitals Phone			

In case of a change in personnel, a new declaration must be submitted to Nordic Ecolabelling.